



30 Years of Excellence in Disability Services

## Support Workers



# **Support Workers** Services

At Living My Way, our trusted Support Workers uphold our strong set of values by providing high-quality support to help you live your life to the fullest.

We take the time to understand you and your unique situation in order to develop an Individual Support Plan that will ensure all your needs are met by our Support Workers.

We are committed to providing our Support Workers with industry-leading wages while ensuring that our fees remain below the NDIS Pricing Arrangements and Price Limits. This way, you'll know that your Support Worker is being compensated well for their service while you're also saving on your NDIS funding, meaning you can use your remaining funding on other support services if you wish.

I chose Living My Way because they made me feel confident that they truly cared about my sister's needs. I know they have the experience and the skills to provide her with high-quality services that empower her and assist her in reaching her full potential.

**Living My Way Member** 





### We Are Here for You

At Living My Way, our team is committed to offering support based on our core values of trust, professionalism, respect, flexibility and high-quality service.

Our expert Support Workers are dedicated to providing you with personalised Disability Support, empowering you to live your life, your way.

# Personalised Support Your Life, Your Way

To begin, we have an initial discussion with you about your personal requirements to develop your own Individual Support Plan. This will give our team all the information needed to provide you with the right care.

We then arrange for you to meet with your Support Worker who has been matched to meet your personal needs.

From here, our team keeps in touch with you regularly to ensure you are happy with the level of assistance provided by your Support Worker, as your opinion matters most.

## DISCUSS YOUR OPTIONS WITH OUR SERVICE PLANNING TEAM

As there are a range of services, prices and plan categories involved, discuss your options and the processes involved in your program with our Service Planning team.

To contact our Service Planning Team, please phone **02 8525 4000** or send an email to **operations@lmwl.org.au**.

LMW has taken so much care in finding us the right Support Worker with the criteria we needed. Our Support Worker has been a perfect fit for us in every way, is amazing with her treatment and care of my sister, and we are so grateful to LMW for finding what we asked for.

**Living My Way Member** 

## Support Workers

# What Can You Expect From Us

Our in-home and in-community Support Worker Services allow you to maintain your self-directed living, your freedom and your independence. We help you to remain an active part of society and empower you to live your life your way.

All of our Support Workers are trained in your individual needs to ensure they can provide you with the highest level of support.

We also conduct ongoing training and development for our team to ensure that we continue to provide a consistent quality of service that is adaptable to both your changing needs and those of our industry.





## What We Need to Provide Support to You

- Your disability
- Your age group
- Any previous or current plans and assessments, including, but not limited to (these may evolve during your Individual Support Plan development):
  - Medication Management Plan
  - Behaviour Support Plan
  - Health Management Reports
  - Manual Handling Requirements

### Who We Are

Founded in 1992, Living My Way Limited is a notfor-profit, NDIS-registered organisation. With 30 years of experience, we offer quality support to you, through our personalised and holistic approach.

We are passionate about improving the lives of people who are living with disabilities.

Our aim is to create a community and support system for our Members so that they can continue to live their life, their way.



# Other Services Living My Way are able to provide for you include:



Employ Your Own Support Workers



Support Coordination



Specialist Support Coordination



Occupational Therapy



Plan Management

If you would like to also enquire about our other services, please contact our Service Planning Team at **02 8525 4000** or send an email to **operations@lmwl.org.au**.

## **Contact us**

Start living your life your way by speaking to one of our friendly staff members. We'd love to hear from you and are ready to help with whatever you may need.

#### **HEAD OFFICE:**

Ground Floor 44-60 Allison Crescent, Menai, NSW, 2234

### **MAILING ADDRESS:**

PO Box 67, Menai Central, NSW, 2234

#### **EMAIL ADDRESS:**

operations@lmwl.org.au

#### **PHONE NUMBER:**

(02) 8525 4000

### **ABN:**

47 110 995 518

Registered NDIS Provider







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I know that Living My Way take all their Members really seriously. You're not just a number or someone on a piece of paper, you're a person with their own needs and interests.

**Living My Way Member** 

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