



Support Workers

Living
my way.

Empowering You
To Get On With Life

Support Workers



Support Worker Services

At Living My Way, our trusted Support Workers uphold our strong set of values by providing high-quality support to help you live your life to the fullest.

We take the time to understand you and your unique situation in order to develop an Individual Support Plan that will ensure your needs are met by our Support Workers.

We are committed to providing our Support Workers with industry-leading wages while keeping our fees within the NDIS Pricing Arrangements and Price Limits. This way, you'll know that your Support Worker is being remunerated well for their service and increasing their loyalty and commitment in supporting your needs.

Services

- Accessing the community
- Transport
- Personal care
- High intensity daily personal activities including:
 - ▶ Complex bowel care
 - ▶ Enteral or tube feeding
 - ▶ Dysphagia management
 - ▶ Urinary catheter management
 - ▶ Diabetes management including subcutaneous injections
 - ▶ Oral medications from dosing aids such as Webster packs



I chose Living My Way because they made me feel confident that they truly cared about my sister's needs. I know they have the experience and the skills to provide her with high-quality services that empower her and assist her in reaching her full potential.

Living My Way Member



We Are Here for **You**

At Living My Way, our team is committed to offering support based on our core values of trust, professionalism, respect, flexibility and high-quality service.

Our trained Support Workers are dedicated to providing you with personalised Disability Support, empowering you to live your life, your way.

Personalised Support **Your Life, Your Way**

To begin, we have an initial discussion with you about your personal requirements to develop your own Individual Support Plan. This will give our team all the information needed to provide you with the right care.

We then arrange for you to meet with your Support Worker who has been matched to meet your personal needs.

From here, our team keeps in touch with you regularly to ensure you are happy with the level of assistance provided by your Support Worker, as your opinion matters most.

DISCUSS YOUR OPTIONS WITH OUR SERVICE PLANNING TEAM

As there are a range of services, prices and plan categories involved, discuss your options and the processes involved in your program with our Service Planning team.

To contact our Service Planning Team, please phone **02 8525 4000** or send an email to **operations@lmwl.org.au**.

LMW has taken so much care in finding us the right Support Worker with the criteria we needed. Our Support Worker has been a perfect fit for us in every way, is amazing with her treatment and care of my sister, and we are so grateful to LMW for finding what we asked for.

Living My Way Member

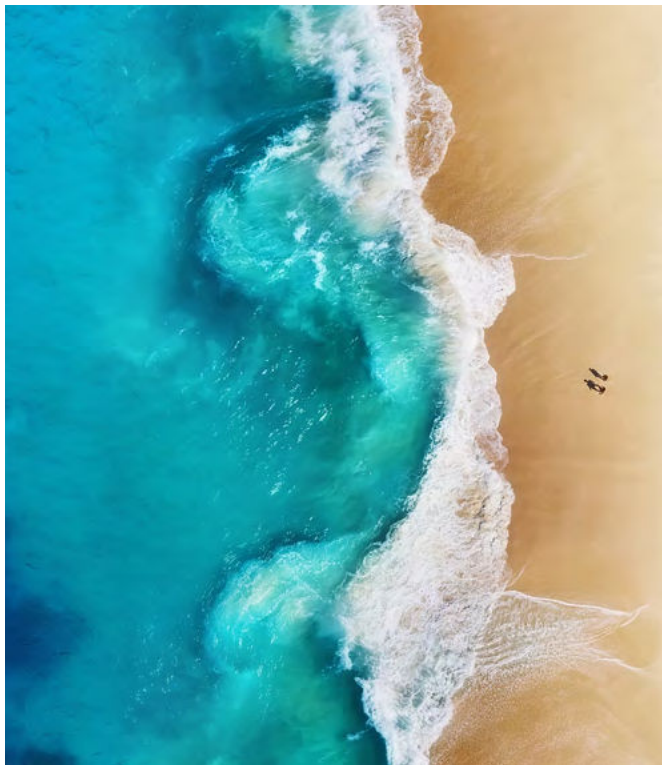
■ Support Workers

What You Can Expect **From Us**

Our in-home and in-community Support Worker Services allow you to maintain your self-directed living, your freedom and your independence. We help you to remain an active part of society and empower you to live your life your way.

All of our Support Workers are trained in your individual needs to ensure they can provide you with the highest level of support.

We also conduct ongoing training and development for our team to ensure that we continue to provide a consistent quality of service that is adaptable to both your changing needs and those of our industry.



What We Need to **Provide Support to You**

- Your goals, needs and preferences
- Your disability
- Your age group
- Any of your previous or current assessments and plans including, but not limited to:
 - ▶ Individual Support Plan
 - ▶ Health Management Plans or Reports e.g. diabetes, catheter care, bowel management
 - ▶ Allied Health assessments and reports
 - ▶ Manual Handling Requirements
 - ▶ Medication Management Plan
 - ▶ Behaviour Support Plan

Who We Are

Founded in 1992, Living My Way is a not-for-profit NDIS-registered disability service provider and we have been operating for over 30 years in NSW, QLD and ACT. We offer quality support to you, through our personalised and holistic approach.

We are dedicated and committed in providing our Members with personalised support and empower them to live their lives independently.

Our ultimate aim is to provide the support that will help them maintain or improve the quality of their lives. So that they can live their lives, their way.



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Other Living My Way services available to you:



Employ Your Own
Support Workers



Support Coordination



Plan Management

If you would like to also enquire about our other services, please contact our Service Planning Team at **02 8525 4000** or send an email to **operations@lmwl.org.au**.

Contact us

Start living your life your way by speaking to one of our friendly staff members. We'd love to hear from you and are ready to help.

HEAD OFFICE:

Ground Floor 44-60 Allison Crescent, Menai, NSW, 2234

MAILING ADDRESS:

PO Box 67, Menai Central, NSW, 2234

EMAIL ADDRESS:

operations@lmwl.org.au

PHONE NUMBER:

(02) 8525 4000

ABN:

47 110 995 518

“

I know that Living My Way take all their Members really seriously. You're not just a number or someone on a piece of paper, you're a person with their own needs and interests.

Living My Way Member

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Registered NDIS Provider



Empowering You To Get On With Life.