

Discover how we can support you to live life, your way





I've found taking a more hands-on approach has given me the flexibility and control I need to live the life I want. 99

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Our services



Employ Your Own Support Workers

Make your own decisions about your support needs through this unique service. Pioneered by our founders – people with disability – over 30 years ago, this service enables you to choose who helps you.

You might choose a friend, a neighbour or someone else you know and trust. You also choose when and how they support you – because you know best what your needs are.

How we support you

To help you employ your own Support Workers, Living My Way will:

- Support you with the recruitment process, including screening your candidates against your selection criteria and completing any working rights and security checks.
- Provide employment contracts that comply with all requirements.
- Onboard your Support Workers for you, whilst you look after their induction, ensuring they understand your care routine and needs.
- Show you how to use our user-friendly scheduling tool so that you can schedule your Support Worker shifts.
- Take care of all your payroll processing, including superannuation and ATO reporting.
- Take out and manage a Workers' Compensation Insurance Policy on your behalf, so that you are protected in the case of an incident.

The benefits for you

- ✓ The freedom to live your life your way
- ✓ Being around people who you know and who 'get' you
- ✓ Making your own decisions about who comes into your home
- ✓ Being in control of your care so that it's personalised to you
- ✓ Direct communication with your Support Workers (no middle person)
- ✓ Less administration and paperwork so you can focus on life







If you want us to provide you with Support Workers, we'll find the best suited Support Workers from our passionate and trained team to assist you with your specific needs.

How we support you

To provide you with Support Workers, we will:

- Get to know you and develop an Individual Support Plan that ensures all your needs are met.
 - Assess and select the most appropriate Support Workers to ensure they are suitably trained to support you and provide the highest possible level of care.
 - Ensure industry-leading wages and manage all administrative and compliance requirements for you, including the NDIS Worker Screening Checks.

Services

- HIDPA including:
 - Complex bowel care
 - Enteral or tube feeding
 - Dysphagia management
 - Urinary catheter management
 - Diabetes management including subcutaneous injections

- Personal care
- Social and community access
- Transport
- Behaviour supports

The benefits for you

- ✓ Qualified and like-minded Support Workers who match your needs
- ✓ Highly personalised care and dedicated support from our wider team
- ✓ No establishment fee or travel fees to your home



A Support Coordinator can help you understand what support services you need to reach your goals, review your NDIS funding and assist you to get the necessary supports in place. If you don't have services in place, we can assist you by linking you with providers, helping you to complete paperwork, and monitoring the effectiveness of the providers supporting you.

Our Support Coordinators can also help you when you require a change in NDIS funding. They can compile necessary reports and write supporting documents to help the NDIS fund you more appropriately.

The benefits for you

- ✓ Be connected to service providers within and beyond the NDIS
- ✓ Save time and effort as we manage all the paperwork and admin
- ✓ We teach and empower you to manage your NDIS funding efficiently
- ✓ We can assist you with difficult situations such as terminating services with a provider or negotiating services and pricing on your behalf



Plan Management

We understand that claiming your NDIS funding and paying provider invoices can be confusing and stressful. So, we take care of the admin work – paying your provider invoices for the support and services you receive as part of your NDIS plan. Without the hassle of managing your payments, you can live life your way.

The benefits for you

- ✓ You can choose your providers, meaning you won't be restricted to using only NDIS registered providers, giving you greater flexibility and control
- ✓ You'll save valuable time and effort
- ✓ You can rest assured knowing your NDIS funds are being handled efficiently and accurately

Ready to explore your options?

Let's chat



□ operations@lmwl.org.au





Want to visit us in person? We'd love to see you!



Menai

Ground Floor, 44-60 Allison Crescent. Menai NSW 2234

Funding types

We accept a range of funding types:

NDIS

iCare

Insurance

DSOA

Self-Funded

Living my way.

Eligibility criteria apply for these services. Actual services will depend on your needs. Members must be 18+ years old to access HIDPA services.